

Fehlerspeicher Meldungen "falsche Codierung Notrufsystem"

Beitrag von „Schnullibulli“ vom 21. Juni 2024 um 07:16

Hallo Community,

bin beim intensiven Stöbern im Web auf diese Hinweise / Anleitung gestoßen:



Technical Tip Transaction No: 2062825/3

91-21-02TT - Hands Free Call or Voice Commands Unresponsive -J949- Control Module for Emergency Call and Communication Release date: 11/5/2021

Condition

ATTENTION:
THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.

Applicable Vehicles

| Model(s) | Year | Eng. Code | Trans. Code | VIN Range From | VIN Range To |
|----------------------|-------------|-----------|-------------|----------------|--------------|
| All (Except ID 4) | 2020 – 2021 | All | All | All | All |

Revision Table

| Instance Number | Published Date | Version Number | Reason For Update |
|-----------------|----------------|----------------|---------------------------|
| 2062825/3 | 11/5/2021 | 91-21-02TT | Updated to include Passat |
| 2062825/1 | 3/27/2021 | 91-21-02TT | Original Publication |

Technical Background

On some model year 2020-2021 Volkswagen vehicles, the customer may complain that during a hands-free call (whether using App-Connect or Bluetooth®), the caller on the receiving end (outside of the car) cannot hear the driver speaking. The customer may also complain that voice commands are unresponsive.

Service

 **Tip:**
To correct this issue, replacement of the Car-net® Control Module for Emergency Call Module and Communication Unit -J949- is not necessary. Instead, perform the following Communication Unit -J949- backup battery reset procedure.

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Könnte exakt die Problemlösung sein. Artet aber in eine ziemliche "Fummelei" aus, da das J949 Modul aus- und wieder eingebaut werden muss.

Wer von Euch hat hierzu evtl. bereits Erfahrungen gesammelt, die hilfreich sein könnten?

<https://www.touareg-freunde.de/forum/thread/28511-fehlerspeicher-meldungen-falsche-codierung-notrufsystem/?postID=336707#post336707>

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Grüße

M. Ulbrich