

# Fehlerspeicher Meldungen "falsche Codierung Notrufsystem"

Beitrag von „Schnullibulli“ vom 21. Juni 2024 um 07:16

Hallo Community,

bin beim intensiven Stöbern im Web auf diese Hinweise / Anleitung gestoßen:



**Technical Tip** Transaction No: 2062825/3

91-21-02TT - Hands Free Call or Voice Commands Unresponsive -J949- Control Module for Emergency Call and Communication Release date: 11/5/2021

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**Condition**

**ATTENTION:**  
**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.**  
**TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

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**Applicable Vehicles**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (Except ID 4)	2020 – 2021	All	All	All	All

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**Revision Table**

Instance Number	Published Date	Version Number	Reason For Update
2062825/3	11/5/2021	91-21-02TT	Updated to include Passat
2062825/1	3/27/2021	91-21-02TT	Original Publication

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**Technical Background**

On some model year 2020-2021 Volkswagen vehicles, the customer may complain that during a hands-free call (whether using App-Connect or Bluetooth®), the caller on the receiving end (outside of the car) cannot hear the driver speaking. The customer may also complain that voice commands are unresponsive.

**Service**

 **Tip:**  
To correct this issue, replacement of the Car-net® Control Module for Emergency Call Module and Communication Unit -J949- is not necessary. Instead, perform the following Communication Unit -J949- backup battery reset procedure.

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Könnte exakt die Problemlösung sein. Artet aber in eine ziemliche "Fummelei" aus, da das J949 Modul aus- und wieder eingebaut werden muss.

Wer von Euch hat hierzu evtl. bereits Erfahrungen gesammelt, die hilfreich sein könnten?

<https://www.touareg-freunde.de/forum/thread/28511-fehlerspeicher-meldungen-falsche-codierung-notrufsystem/?postID=336707#post336707>

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Grüße

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